

## EBSCO | LearningExpress® Mobile Application FAQs

### **What mobile platforms are compatible with the LearningExpress Mobile Application?**

The LearningExpress native mobile app is available on the iOS and Android platforms for both phones and tablets, and are downloadable from iTunes and the Google Play Store. Links to both can be found in the LearningExpress home page footer.

### **How can a user access the mobile application?**

Once the app is downloaded, a registered user can log in with their LearningExpress user ID and unlock the resources available through his or her account. The app is secured by the user's LearningExpress user ID.

### **Can a mobile application user access and use resources without a data connection?**

Yes. A data connection is required when logging into the application for the first time and to download resources, but once a resource is downloaded, the user can access and use that resource offline without a data connection.

### **What resources are available in the mobile application?**

The mobile app includes all the same flashcards, eBooks, and articles that are available on the online platform. It also includes all multiple-choice only practice tests and skills builders. All multiple-choice only practice tests and skill builders on the online platform share identical content and test formats with their mobile counterparts. For many important tests whose online counterparts include item types other than multiple-choice (like the GED® Test), there are mobile-only, multiple-choice versions available in the application. If a practice test is a pared down mobile-only version, this is indicated in the mobile test's instructions. The mobile versions of these practice tests are very helpful preparation, but for a complete practice experience, including different item types and diagnostic scoring, users should take the full versions available to them on the online platform.

### **What resources are NOT included in the mobile application?**

Tutorials, computer courses, and Job & Career Accelerator tools are not currently available in the mobile application.

### **How does a user in the online platform know if a resource is also available in the mobile application?**

All flashcards, eBooks, and articles available on the online platform are also available in the mobile application. There is no specific icon to indicate whether a test is also available in the mobile application.

### **Do the practice tests and skill builders in the mobile application offer detailed answer explanations for every question?**

Yes, every practice test and skill builder question in the mobile application has the same detailed answer explanations as their counterparts on the online platform.

### **Do the practice tests and skill builders in the mobile application have diagnostic scoring?**

No, the mobile app does not offer diagnostic scoring. Each completed test in the app reports an overall test score as a percentage, as well as the number of questions the user answered correctly, incorrectly, or skipped.

### **Do the practice tests and skill builders in the mobile application offer different test modes?**

Yes, the mobile app offers two different test modes: Practice and Learner. In practice mode, a user must complete and score a test or skill builder to check his or her answers and view explanations. In Learner Mode, a user can check his or her answers and view explanations as they move through the test. Please note that tests taken in Learner Mode do not offer score reports.

### **Do the practice tests and skill builders in the mobile application have test timers?**

Yes. All practice tests and skill builders in the mobile application have test timers.

**Can a user go back to finish an incomplete practice test or skill builder in the mobile app?**

If a user cannot complete a practice test or skill builder in one sitting, he or she can click the “Finish Later” button. The user can then go back to finish the test at a later time by going to “My Downloaded Resource,” and clicking “Resume” next to the test name.

**How many times can a mobile app user take a downloaded practice test or skill builder?**

A user can retake a downloaded practice test or skill builder as many times as they wish; however, when a user retakes a previously completed test, the scoring information for that test will be replaced with the latest results.

**Does the mobile app save a user’s progress in a downloaded flashcard deck?**

Yes, a user can return to a downloaded flashcard deck and resume from where he or she last left off.

**Does the mobile app bookmark a user’s last viewed page in a downloaded eBook or article?**

No, the mobile app does not bookmark the last viewed page in a downloaded eBook or article.

**When a user downloads a resource in the mobile app will it also appear in his or her online MyCenter portfolio, along with scores and progress?**

No, there is currently no “round-tripping” between the mobile application and online platform, so no record of any resource downloaded in the mobile application will appear in the user’s MyCenter portfolio. However, a record of all resources downloaded in the mobile app, along with test status, progress, and scores, can be found in the app’s “My Downloaded Resources” section.

**Can a user delete a downloaded resource from the mobile app?**

Yes, downloaded resources can be deleted from the app’s “My Downloaded Resources” section with a simple click of a trashcan icon.